

2024 Pathway to Excellence® Application Manual Elements of Performance - 2025 Well-Being Excellence™ Application Manual Foundational and Advanced Elements Crosswalk (Pathway – WBE crosswalk)

In October 2025, the Commission on Pathway to Excellence completed an evaluation of the Pathway to Excellence and Wellbeing Excellence current standards to determine if any conceptual relationships existed between required elements. This evaluation resulted in 25 WBE elements and 26 Elements of Performance (EOP) that were determined, while uniquely different, to be highly correlated. The information and chart below describe each program's standard and the written documentation evidence requirements for applicant organizations pursuing either dual designation as Well-being Excellence (WBE) and Pathway to Excellence (PTE) or a single designation in one program and transitioning to the other.

Effective date of crosswalk: February 1, 2026, Document submission

## Crosswalk Table

The crosswalk table includes the 25 WBE elements and 26 Elements of Performance (EOP) that were determined, while uniquely different, to be highly correlated. The Evidence Standard column within the crosswalk instructs the applicant on which direction the deemed status applies. The total number of deemed status to select elements per program is summarized in Table 1.

## Table 1:

Pathway designated organization applying for WBE credential:

- Total number of Foundational Elements (FE) with deemed status for Bronze tier: 5/36
- Total number of FEs and Advanced Elements (AEs) with deemed status for Bronze tier: 5/36

WBE credentialed organization applying for Pathway designation:

- Total number of Elements of Performance (EOP) with deemed status for Bronze tier: 14/60
- Total number of EOPs with deemed status for Silver and Gold tier: 20/60

Table 2: Pathway / WBE Crosswalk Table

## FE/EOP

| Foundational Element (FE)                     | Evidence       | Element of Performance (EOP)                       |
|---|----------------|--|
|   | Standard       |  |
| <u>FE-1</u>                                   | Proof of       | EOP 5.3  |
| a. Employee well-being is part of the         | designation    | Describe how senior leadership integrates employee |
| organizational strategic plan                 | meets this     | well-being and resilience into the organization's  |
|   | standard for   | strategic plan.                                    |
|   | either program |  |
|   |                |  |
| <u>FE1</u>                                    | Proof of       | EOP 5.2  |
| b. Employee well-being is assessed at regular | designation    | a. Describe how the organization assesses the (1)  |
| intervals with assessment results used to     | meets this     | physical health and (2) mental wellness of its     |
| develop an action plan to improve workforce   | standard for   | employees.   |
| well-being.                                   | either program | AND  |

| Foundational Element (FE)                           | Evidence                     | Element of Performance (EOP)   |
|---|------------------------------|--|
|   | Standard                     |  |
|   |                              |  |
|   |                              |  |
|   |                              |  |
|   |                              |  |
|   |                              |  |
|   |                              |  |
|   |                              | b. Provide one example of a physical health initiative   |
|   |                              | implemented by the organization based on the   |
|   |                              | results of the health assessment described in EOP  |
|   |                              | 5.2a. Include the date the initiative was  |
|   |                              | implemented within the required 36-month   |
|   |                              | timeframe.   |
|   |                              | AND  |
|   |                              | c. Provide one example of a mental wellness  |
|   |                              | initiative implemented by the organization based on  |
|   |                              | the results of the health assessment described in  |
|   |                              | EOP 5.2a. Include the date the initiative was  |
|   |                              | implemented within the required 36-month timeframe.  |
| EE 2  | Dothwoy                      | EOP 5.10   |
| FE-2  | Pathway                      |  |
| Leader well-being is assessed at regular intervals. | applicants must address FE-2 | a. Describe the support strategies the organization uses to address the well-being needs of (1) senior |
| intervats.  | auui 655 FE-Z                | nursing leaders and (2) nurse managers.  |
|   |                              | AND  |
|   |                              | AIND   |
|   |                              |  |

| Foundational Element (FE)   | Evidence<br>Standard  | Element of Performance (EOP)  |
|---|---|---|
|   | Standard  | b. Provide a narrative written by a senior nurse leader describing how the senior nurse leader's own wellbeing was supported as described in EOP 5.10a.  AND  c. Provide a narrative written by a nurse manager describing how the nurse manager's own well-being was supported as described in EOP 5.10a.                      |
| FE-4 a. The organization supports the 1) recruitment and 2) retention of a 1) diverse and 2) inclusive workforce and b. Strategies are in place to promote a sense of belonging.  | WBE applicants<br>must address<br>EOP 4.9                               | EOP 4.9 Describe how the organization (1) promotes a culture of diversity, equity, inclusion, and belonging (DEIB) to optimize the nursing workforce and (2) assesses the effectiveness of associated strategies to promote DEIB.   |
| FE-5 a. Formal structures are in place to ensure diverse interprofessional team members participate in shared decision-making that allow the opportunity to influence policies and quality improvement and b. A process is in place to facilitate ongoing feedback from the interprofessional team. | Proof of<br>designation<br>meets this<br>standard for<br>either program | a. Describe how the organization promotes a culture of interprofessional shared decision-making.  AND b. Provide a narrative from a nursing leadership team member describing how the organization prepares the nursing leadership team member to create an environment that promotes interprofessional shared decision-making. |

| Foundational Element (FE)                         | Evidence        | Element of Performance (EOP)                             |
|---|-----------------|--|
|   | Standard        |  |
| FE-6  | Pathway         | EOP 2.8  |
| Accommodations for team members to ensure         | applicants must | Describe the strategies used by nurse managers to        |
| their participation in shared decision-making     | address FE-6    | (1) attract and accommodate direct care nurses to        |
| activities are in place.                          |                 | participate in shared decision-making activities and     |
|   |                 | (2) communicate the impact of their direct care          |
|   |                 | nurse's participation in shared decision-making          |
|   |                 | activities.  |
| FE-7  | WBE applicants  | EOP 3.11   |
| a. The organization has zero tolerance for 1)     | must address    | Describe how the organization creates a culture          |
| racism and 2) discriminatory behaviors and        | EOP 3.11        | where (1) staff can feel safe to report discriminatory   |
| b. Staff can safely report such discrimination    |                 | behaviors, (2) reported concerns are addressed, and      |
| without retaliation.                              |                 | (3) follow-up is provided to the staff that reported the |
|   |                 | concerns.  |
|   |                 |  |
| FE-8  | Pathway         | EOP 3.4  |
| The organization has safety measures in place     | applicants must | Describe the process used by the organization to         |
| that protect staff from 1) verbal and 2) physical | address FE-8    | safeguard nurses from verbal or physical abuse           |
| abuse directed at staff from both 1) non-staff    |                 | directed at nurses from patients and visitors.           |
| (patient, customer, client, service user) and 2)  |                 |  |
| staff.  |                 |  |
|   |                 |  |
| FE-9  | WBE applicants  | EOP 3.3  |
| The organization has 1) proactive measures to     | must address    | a. Describe how the organization promotes (1)            |
| keep employees physically safe and 2) a           | EOP 3.3         | psychological safety and (2) physical safety through     |

| Foundational Element (FE)   | Evidence<br>Standard                        | Element of Performance (EOP)  |
|---|---|---|
| mechanism in place for employees to report unsafe working conditions.   |   | a culture free from workplace violence among the health care team.  AND  b. Describe methods to track and address trends in nurse workplace violence.   |
| FE-10 Employees are 1) encouraged and 2) supported to self-report mistakes in the workplace without fear of retribution.  | Pathway<br>applicants must<br>address FE-10 | EOP 5.8  Describe how the organization creates a culture where a nurse feels safe to self-report a medical error in the workplace.  |
| FE-12 When new technologies are needed to improve work efficiency and quality, the employees who will be using the technology are actively involved in its 1) planning and 2) evaluation. | Pathway<br>applicants must<br>address FE-12 | a. Describe how direct care nurses are involved in the interprofessional decision-making process to select new technology or upgrade existing technology within the organization.  AND  b. Describe how direct care nurses are involved in the interprofessional decision-making process to plan the implementation of any new technology or upgrade existing technology within the organization. |
| FE-13 Both 1) colleagues and 2) leaders provide meaningful recognition to employees who go above and beyond. Show evidence of:  | Pathway<br>applicants must<br>address FE-13 | EOP 5.7  a. Describe how the nursing leadership team fosters a culture of day-to- day recognition (other than nurses week activities).  |

| Foundational Element (FE)  | Evidence                                    | Element of Performance (EOP)   |
|--|---|--|
| 1) Day-to-day recognition and 2) Formal recognition opportunities.  FE-14 The organization 1) assesses the self-identified professional goals and needs of employees annually and 2) provides the necessary support to facilitate professional goal achievement. | Pathway<br>applicants must<br>address FE-14 | AND b. Provide a specific example of each of the following: (1) staff recognizing staff, (2) leader(s) recognizing a direct care nurse(s), and (3) CNO recognizing a nurse manager. Include dates for each recognition within the required 36-month timeframe.  EOP 6.4 a. Describe how the organization supports the participation of direct care nurses in professional development activities, excluding orientation. Include how direct care nurses are made aware of available professional development support.  AND b. Provide a narrative written by a direct care nurse describing how the direct care nurse has grown professionally as a result of participating in professional development activities, excluding orientation. Include how the direct care nurse's participation was supported as described in EOP 6.4a and the date(s) the direct care nurse attended |
|  |   | associated professional development activity(ies) within the required 36-month timeframe.  |

| Foundational Element (FE)                            | Evidence        | Element of Performance (EOP)                           |
|--|-----------------|--|
|  | Standard        |  |
| FE-15  | Pathway         | EOP 2.4  |
| Leadership competencies are assessed at              | applicants must | a. Provide Documented Evidence that demonstrates       |
| onboarding to identify baseline knowledge,           | address FE-15   | where a nurse manager identified the nurse             |
| skills, and abilities that are essential to excel in |                 | manager's own orientation need(s) on a needs           |
| their role.  |                 | assessment tool.                                       |
|  |                 | AND  |
|  |                 | b. Select one of the identified needs as listed in EOP |
|  |                 | 2.4a and describe how the need was addressed to        |
|  |                 | individualize the nurse manager's orientation.         |
| FE-16  | Pathway         | EOP 5.5  |
| Organization has a strategy(ies) that supports       | applicants must | Describe how the nurse managers provide                |
| employees to create work schedules that              | address FE-16   | opportunities for their nurses to create work          |
| accommodate their personal needs.                    |                 | schedules that support nurse well-being.               |
|  |                 |  |
|  |                 |  |
| FE-17  | Pathway         | EOP 3.9  |
| Organization addresses physical fatigue              | applicants must | Describe how nurse managers create a culture           |
| through strategies that ensure                       | address FE-17   | where meal and rest breaks are planned and             |
| 1) uninterrupted meal breaks and                     |                 | consistently taken by their direct care nurses.        |
| 2) adherence to the mandatory overtime policy        |                 | OO #5  |
| provided in the OO.                                  |                 | Describe the strategies the organization uses to       |
|  |                 | refrain from mandatory overtime for nursing staff.     |
|  |                 |  |
|  |                 |  |

| Foundational Element (FE)                  | Evidence        | Element of Performance (EOP)                           |
|--|-----------------|--|
|  | Standard        |  |
| FE-18                                      | Pathway         | EOP 5.1  |
| Evidence-based mental health resources are | applicants must | a. Describe the opportunities provided by the          |
| made readily available to address employee | address FE-18   | organization to raise awareness of (1) mental health   |
| mental health needs.                       |                 | issues prevalent among nurses, (2) available mental    |
|  |                 | health services to address those issues, and (3)       |
|  |                 | evidence-based strategies to enhance mental well-      |
|  |                 | being during work hours.                               |
|  |                 | AND  |
|  |                 | b. Provide one example of an evidence-based            |
|  |                 | strategy that was implemented to enhance nurse         |
|  |                 | mental wellness. Include (1) a description of the      |
|  |                 | evidence-based strategy; (2) how the organization      |
|  |                 | raised awareness of the strategy; (3) author, year,    |
|  |                 | source, and title of bibliographical research finding, |
|  |                 | or evidence used to develop the strategy; and (4)      |
|  |                 | date the example strategy was implemented within       |
|  |                 | required 36-month timeframe.                           |
|  |                 |  |

## **AE/EOP Crosswalk**

| Advanced Element (AE)                         | Evidence        | Element of Performance (EOP)  |
|---|-----------------|---|
|   | Standard        |   |
| AE 1  | Pathway         | EOP 1.8   |
| The organization involves employees in the 1) | applicants must | a. Describe how direct care nurses use the shared   |
| identification and 2) selection of well-being | address AE-1    | decision-making structure to (1) plan and (2)   |
| initiatives to offer.                         |                 | evaluate well-being initiatives.  |
|   |                 | AND   |
|   |                 | b. Provide an example demonstrating direct care nurse involvement as described in EOP 1.8a in the (1) |
|   |                 | planning of a well-being initiative and (2) evaluation  |
|   |                 | of the well-being initiative following implementation.  |
|   |                 | Include the date of direct care nurse involvement   |
|   |                 | within the required 36-month timeframe.   |
|   |                 | ·   |
| AE 2  | Pathway         | EOP 5.10  |
| Organizational strategies are in place to     | applicants must | a. Describe the support strategies the organization   |
| address well-being needs of 1) senior leaders | address AE-2    | uses to address the well-being needs of (1) senior  |
| and 2) managers.                              |                 | nursing leaders and (2) nurse managers.   |
|   |                 | AND   |
|   |                 | b. Provide a narrative written by a senior  |
|   |                 | nurse leader describing how the senior nurse  |
|   |                 | leader's own well-being was supported as described in EOP 5.10a.                                      |
|   |                 | AND   |
|   |                 | c. Provide a narrative written by a nurse manager   |
|   |                 | describing how the nurse manager's own well-being   |
|   |                 | was supported as described in EOP 5.10a.  |
|   |                 |   |

| Advanced Element (AE)  | Evidence                        | Element of Performance (EOP)   |
|--|---------------------------------|--|
|  | Standard                        |  |
| AE 3   | Pathway                         | EOP 1.8  |
| Workforce well-being initiatives are 1) developed, 2) implemented, and 3) evaluated by employees to ensure the initiatives are meaningful. | applicants must<br>address AE-3 | a. Describe how direct care nurses use the shared decision-making structure to (1) plan and (2) evaluate well-being initiatives.  AND b. Provide an example demonstrating direct care nurse involvement as described in EOP 1.8a in the (1) planning of a well-being initiative and (2) evaluation |
|  |                                 | of the well-being initiative following implementation. Include the date of direct care nurse involvement within the required 36-month timeframe.   |
| <u>AE 4</u>  | WBE applicants                  | EOP 4.9  |
| Strategies used to promote a sense of  | must address                    | Describe how the organization (1) promotes a culture   |
| belongingness are evaluated for effectiveness  | EOP 4.9                         | of diversity, equity, inclusion, and belonging (DEIB) to   |
| and action plans are made based on the   |                                 | optimize the nursing workforce and (2) assesses the  |
| assessment of effectiveness at least every year.   |                                 | effectiveness of associated strategies to promote DEIB.  |
| <u>AE 5</u>  | Proof of                        | EOP 4.5  |
| a. Interprofessional team members  | designation                     | a. Describe how the organization fosters   |
| collaborate using data for 1) goal setting, 2)   | meets this                      | interprofessional collaboration to improve quality   |
| action planning, 3) monitoring, and 4)   | standard for                    | outcomes.  |
| continuous improvement.  | either program                  | AND  |

| Advanced Element (AE)   | Evidence<br>Standard  | Element of Performance (EOP)  |
|---|---|---|
| b. Assessment of key performance metrics occurs at regular intervals and evidence of actions to address findings.   |   | <ul> <li>b. Provide an example of an interprofessional quality initiative that demonstrated a positive improved outcome. Include:</li> <li>1. the outcome measures associated with the initiative (pre-and post-data),</li> <li>2. how the direct care nurse(s) contributed to achieving the outcomes,</li> <li>3. how interprofessional team member(s) (other than nursing) contributed to achieving the outcome, and</li> <li>4. the date the quality initiative was implemented within the required 36-month timeframe.</li> </ul> |
| AE 6 Regular evaluations are conducted to assess the effectiveness of the formal shared decision-making structures. Action plans are enacted to address gaps identified | Proof of<br>designation<br>meets this<br>standard for<br>either program | EOP 1.2  Describe how the organization assesses for the effectiveness of the shared decision-making structure as described in the organizational overview.  |
| AE-7 Both 1) structure to report and 2) evidence of follow-up being provided to staff that report 1) racism and 2) discrimination acts in the workplace are in place.   | Pathway<br>applicants must<br>address AE-7                              | EOP 3.11  Describe how the organization creates a culture where (1) staff can feel safe to report discriminatory behaviors, (2) reported concerns are addressed, and (3) follow-up is provided to the staff that reported the concerns.   |

| Advanced Element (AE)                          | Evidence       | Element of Performance (EOP)                          |
|--|----------------|---|
|  | Standard       |   |
| AE 15  | Proof of       | EOP 6.6   |
| Learning needs are assessed beyond             | designation    | a. Describe how the organization fosters a mentoring  |
| onboarding. Individualized learning            | meets this     | environment.  |
| opportunities are identified, and subsequent   | standard for   | AND   |
| plans are developed for leaders, including     | either program | b. Provide a narrative written by a direct care nurse |
| access to mentors.                             |                | describing a specific mentor and how that             |
|  |                | relationship influenced the direct care nurse's       |
|  |                | professional growth. Include dates of the mentoring   |
|  |                | relationship within the required 36-month             |
|  |                | timeframe.  |
|  |                | AND   |
|  |                | c. Provide a narrative written by a non-direct care   |
|  |                | nurse describing a specific mentor and how that       |
|  |                | relationship influenced the non-direct care nurse's   |
|  |                | professional growth. Include dates of the mentoring   |
|  |                | relationship within the required 36-month             |
|  |                | timeframe.  |
| AE 18  | Proof of       | EOP 5.9   |
| A strategy or strategies are in place to 1)    | designation    | Describe the real-time support provided to address    |
| assess and 2) improve employee emotional       | meets this     | the well-being of staff involved in work-related      |
| wellness. Employees that experience work-      | standard for   | adverse situations.                                   |
| related adverse situations are offered support | either program |   |
| for their emotional wellness.                  |                |   |
|  |                |   |